

We want you to love what you have ordered, but if for some reason you don't, here's what to do.

We offer easy and simple returns so if you aren't 100% happy with your online order, we are more than happy to offer a refund and you can return your purchase up to 60 days from the day you purchased it. Simply fill out the form below with your contact details and the items you wish to return. If you are needing an exchange, you can simply place a new order online. Due to our high turn over of stock, this process ensures that you get your new items before they sell out in the size/colour you need.

Please note that Swimwear Galore does not cover postage costs associated with returning items back to us.

Please consider these things before returning:

- Although you may try on an item, all return products must be in new and unused condition, with swing tickets and hygiene stickers attached.
- Please ensure that items are tried on over your own underwear. In the interest of hygiene, we may refuse returned items where we reasonably consider that this has not been done.

Customer Details

Name: _____

Contact Number: _____

Order Number SWG: _____

Refund/Exchange Reason Codes

1. Too small
2. Too big
3. Doesn't suit me
4. Looked different online
5. Faulty

Please fill out the form clearly below:

Product Code <small>(Located on swing ticket)</small>	Product Name	Size	Refund <small>(Please tick)</small>	Reason Code	Price \$
				Total	\$

Please post your return to:
SWIMWEAR GALORE ATTN: ONLINE
6 KINGSTON TOWN CLOSE
OAKLEIGH, VIC, AUSTRALIA 3166

When will my refund be processed?

We will always do our best to process all returns as soon as possible however please allow up to 5 business days for your return to be processed by our team. Once processed, you will receive a confirmation email from us to let you know your refund has been issued. Please allow 1-3 business days for your refund to appear in your account.