

Claims Form

Please fill out the form below and return with your faulty garment. Once your return has been received, you will be contacted by our online department to discuss the faulty garment assessment.

Swimwear Galore has the right to assess the age and condition of returned merchandise that has been worn, prior to processing a refund or exchange. Unless the merchandise is deemed a genuine manufacturer's fault, exchanges and refunds will not be provided after use.

NAME: _____

CONTACT NUMBER: _____ **ORDER NUMBER:** _____

Item Details

(Please fill out one form per garment)

PRODUCT CODE	PRODUCT NAME	COLOUR	SIZE	PRICE \$

FAULT TYPE	✓
Stitching	
Broken Clip	
Imperfect Fit	
Fabric Breakdown	
Colour Faded	
Other:	
Fault Area:	

WORN IN	✓
Pool	
Spa	
Ocean	
Not Worn	

CARE	✓
Rinsed	
Hand Washed	
Machine Washed	

NUMBER OF TIMES WORN	

CUSTOMER REQUEST	✓
Repair	
Refund	
Replacement	
Exchange	

FAULT DESCRIPTION

Please post your return to:
Swimwear Galore Attn: Online
6 Kingston Town Close,
Oakleigh, Vic, Australia 3166

Returning in-store? Simply bring in your online invoice with the goods you wish to return.